

# KeyNote 50

Phone System Product brief



Core Telecom  
INNOVATIONS Inc

the future of telephony

## Need a scalable phone system?

KeyNote 50 delivers a scalable, VoIP enabled, feature rich phone system to small businesses at a reasonable dollar investment.

Hardware may need to be replaced and upgraded, but the heart of a system, the software, should be flexible and last beyond the life of the electronics. Growing organizations should be able to take advantage of technology advances without having to throw out their investments. The KeyNote 50 provides a modular technology that allows expansion of either your software, hardware or both. The KeyNote 50 is engineered to serve small and medium businesses with typical calling requirements.



## Feature highlights

### Intelligent Auto Attendant

Clients form an opinion of your company within the first 15 seconds of them calling you. The KeyNote 50 has an intelligent Auto Attendant that can route calls based on time and the received phone number, allowing for intelligent and personalized call routing.

### Voicemail

Our license-free platform delivers unlimited voicemail boxes because you do not have to pay for each seat. Whether your employees have a physical phone on the system or not, they can still have access to voicemail and all the benefits that come with it.

**Find Me, Follow Me** allows business people to never miss that important call again. Be continuously connected to the office. Need an advantage over your competition? Never missing those time-sensitive calls will put you in the driver's seat. An incoming call will ring at designated phones—at the office, on your cell and even at your home office—all at the same time.

### Remote Conferencing capabilities

Password-protected conference rooms offer an *all connected* feature generally only available in large PBX's, providing an alternative to costly third-party conferencing services especially for remote users.

More than three people can meet on your system from anywhere in the world.

**Voicemail to E-Mail** allows companies and individuals the ability to receive a voicemail message as an e-mail attachment. This is a very useful money saving tool for any travelling professional, no longer having to make expensive long distance calls to the office to retrieve messages. When you receive a voicemail to e-mail message, you simply play the attached WAV file. These messages can be handled as any other email message: Saved. Forwarded.

### Additional Features

- User and System Call reports
- Marketing on Hold
- Database Integration
- Call Monitoring
- Call Recording-on-demand
- Paging
- Web Based Management
- TAPI (Screen Pops)
- 40+ other features



Call 1-877-CORETEL for a demo today.

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## Phone System specifications



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World class remote support!

The screenshot shows the Core Telecom ClearNote console interface. At the top, there's a navigation bar with 'DIDs', 'Client', 'User', 'Phone Depo', and 'Logout'. The main configuration area includes fields for DID (6042673012), Company Name (The Employment Solution (TES)), Day action (Evo Console (EV)), and Night action (Night Attendant (CM)). There are sections for Channels, Day Voicemail (2050), Greeting Message (58091), and Night Voicemail (2050). A Night Auto-Attendant section shows 3 menu options with a dropdown menu open for the third option, listing actions like Direct VoiceMail (VM), Direct Cell/Phone (DC), and Direct Dial (DD). A list of Available Ext. numbers is shown on the right side.

KeyTAP allows Microsoft Outlook and other TAPI compliant applications such as ACT! to provide call control from your desktop.

CRM applications that are TAPI compliant can use received calling information to provide screen pops providing outstanding customer service.



With our ClearNote console– you can manage the day to day operations of your business. Need some additional help? Just give us a call. Our systems can be enabled for remote access or just send an email to support@coretel.ca

## System Specifications

### CPU

Intel Core 2 Duo

### Storage

Minimum 160 GB

### PSTN Trunks

Loop Start (up to 24)  
 Single T1/E1/PRI

### VoIP Trunks

SIP (up to 12)  
 IAX (up to 12)

### Extensions

SIP, IAX (50+ users)  
 Analog (up to 12)

### Voice Mail Boxes

Unlimited

### Auto Attendants

Multi-Tenant capable

### IVR

4 ports and  
 10 Database transactions

### Operator Console

Web based

### Management Console

Web based

### Dimensions (WxDxH):

19" x 22.5" x 3.5" (2U)

### Mounting

Wall or Computer Rack



**Order your solution today! Call 1-877-CORETEL**